



Carlyle Healthcare Center, Inc.

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6-11-2008

To Whom It May Concern:

We at Carlyle Healthcare Center had looked at installing our own in-house cable system for many years. In 2007, we finally decided to use American Tech Corp and we couldn't be happier. Carlyle Healthcare Center is more than just a Nursing Home, we have an Assisted Living and Supportive Living to serve and Lee helped us figure out how we could accommodate all of our campus living options with one cable system.

We had limited knowledge about the process, but Lee and Marty guided us through designing the cable system that was right for us. From selection of channels, to the additional features of our in house channel and chapel cam, our residents just love the new cable system. Carlyle Healthcare Center is in a rural area of Southern Illinois, so TV reception was always an issue before we installed the cable system. Our residents are happy to have channels that are clear and service that is reliable. Consequently, it has eliminated a lot of headaches for our maintenance staff, and they say "it is one of the best things we have ever done!"

We especially like the in-house channel. It works very well in our setting because there is always something that everyone needs to know. We put our daily food menus, activity schedule, birthday announcements, bus schedule, etc. on the channel every day. Our residents used to have to go to a common area to look at the posted announcements or the daily food menu, but now they have that information in their rooms on their TV's. Naturally in a nursing facility setting, some of our residents have limited mobility so they really appreciate the convenience of having the schedules and menus at the touch of their remote.

We have also been impressed with how the market has responded to this feature. We use the in-house cable system as a selling point when families come to compare our facility to others. Many families comment that "no one else has cable TV in every room", and we get a sense that the families are comforted by knowing that their loved one will have TV programming in their rooms.

Thanks again for all of your help in setting up our in house cable system!

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